



GTS
GLOBAL TECHNICAL SUPPORT

Engine → Warranty Administration

Several factors prevent most of the airlines / engine owners to recover and receive all available warranties given by the OEMs. Recent data indicates that only 30% of this amount is recovered by the customer.

The main reasons are:

- Claims are not submitted at all*
- Claims are not submitted on time*
- Claims are denied due to lack of information*

The causes are:

- Lack of man-power to submit claims*
- Lack of information*
- Lack of experienced and trained personnel*

GTS's qualified staff is able to offer the following recovery plans:

- Backlog** – *Audit past records for unclaimed warranties, financial considerations and/or guarantees.*

- Current** – *Complete management of current / Work-In-Process (WIP) warranty claims, guarantees and financial considerations.*

Methodical Approach Critical To Success